



# Warranty Certificate

EV METER Ltd. (c.n. 516263332) (the "Company") will warranty all products manufactured by it (the "Product/s"), as specified in this warranty certificate:

## 1. THE WARRANTY ACCORDING TO THIS WARRANTY CERTIFICATE IS CONDITIONED ON THE FOLLOWING:

- 1.1. The Company has received the full consideration of the Product.
- 1.2. The Product has been installed by an electrician who carries a valid license of qualified electrician on behalf of the applicable governmental authority. The consumer is requested to keep documentation regarding the fact the installer electrician is a certified electrician, as the company reserves the right to demand to review the above documentation in accordance with its sole discretion.
- 1.3. After such installation, the Consumer filled the details by using the QR Code below:



<https://warranty-en.evmeter.biz/>

- 1.4. The Consumer fulfilled the terms and conditions of this warranty certificate.

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## 2. THE COMPANY LIABILITY:

- 2.1. The warranty under this warranty certificate will apply for a period of 36 months following receiving approval from the Company of fully and properly completion of the details at the Link ("Warranty Period"), provided that from the date of delivery until the date of installation, the Consumer did not use the Product and the Product is stored under proper conditions.
- 2.2. The Company warrants that during the Warranty Period the Product will be free of any manufacturer's defect. "Manufacturer's Defect" – any defect in the functioning of the Product or its components which affect reasonable operation of the Product, provided that the Consumer used and maintain the Product according to the Company's instruction.
- 2.3. In the event of a Manufacturer's Defect, the Company shall repair or replace, according to its sole discretion, the Product, or any part of it, to a new or renewed identical Product or component. If there is no Product identical to the defective Product in stock, the Company shall provide the Consumer with a new Product of a similar type and quality that is equivalent to the defective Product or return to the Consumer the consideration of the Product, according to the Company's sole discretion.
- 2.4. The Consumer is obligated to inform the Company, in writing, by email: [support@evmeter.com](mailto:support@evmeter.com) within 48 hours as of the disclosure of any damage or defect in the Product. The Company undertakes to repair or replace the defective Product as stated above within seven (7) working days from the date of receipt of a notice from the Consumer regarding the Manufacturer's Defect.
- 2.5. The Company undertakes to supply spare parts up to one (1) year after the end of the Warranty Period.
- 2.6. The warranty under this warranty certificate does not include matters not explicitly stated in this certificate or by law. For the avoidance of doubt, it is hereby clarified that except for the warranty for repairing or replacing the Product as stated above or as specified by law, any other service, including ordering an installer, is not included in this warranty.
- 2.7. The services under this warranty certificate will only be provided upon providing the original serial number on the Product.
- 2.8. The rights given under this warranty certificate will be transferred to a person to whom Product was transferred from the consumer, provided that he has fulfilled the terms and conditions of this warranty certificate. In such case, the transferee must re-register the relevant details in the Link, in accordance with the provisions of section 1.3.

Contact us:

Address: Arik Einstein 3, Herzliya, Israel

Email: [support@evmeter.com](mailto:support@evmeter.com)



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## **3.FOLLOWING ARE SPECIFICALLY EXCLUDED FROM COVERAGE UNDER THIS WARRANTY AND WILL CAUSE THE WARRANTY TO BECOME NULL AND VOID:**

- 3.1. Installation, operation or maintenance of Product not in accordance with the Company's instructions (these can be found in the "Installation Instructions" booklet that accompanies the product in its original box) or other non-compliance with the instructions given by the Company in connection with the Product;
- 3.2. Integrating the Product with other hardware or software which is not approved by the Company; and / or electrical infrastructure that does not comply with the installation instructions that are updated from time to time. For the avoidance of doubt, it is clarified that all repair costs of a malfunction arising from an infrastructure that does not comply with the installation provisions, including the cost of the technician's visit, will be borne by the consumer;
- 3.3. Damage to Product caused by an external factor or force majeure including (but not limited to) unreasonable use of the Product, accident, fall, fire, flood, moisture, corrosion, lightning damage, power failure (including but not limited to electrical fluctuations and/or power outages), wear and tear, etc.;
- 3.4. Misuse of the Product and/ or damage caused to the Product maliciously and/ or as a result of negligence and/ or neglect of the Consumer, including but not limited to non-return of the plug (connected to the vehicle) to the plug holder immediately following any use.
- 3.5. The Product cannot be identified by its original serial number;
- 3.6. Installing the Product not by an electrician who carries a valid license of qualified electrician;
- 3.7. Opening, repairing, or modifying the Product, not by the Company.
- 3.8. Any damage or defect which the Consumer did not inform the Company regarding it within forty eight (48) hours, as specified herein

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**4. In any event which the warranty does not apply, the Consumer will bear all expenses for repairing and/ or replacing the Products, including shipping expenses abroad, if any.**

**5. The Company will not be liable for any indirect damage, body or property damages, losses, loss of profits, or denial of use, etc.**

**6. The above warranty is the sole liability of the Company and does not include other liability and responsibility given in relation to the Product, directly or indirectly, in writing or orally, including in connection with the suitability of the Product for a specific use.**

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### **Product information:**

**Product name:** \_\_\_\_\_ **Model:** \_\_\_\_\_ **Serial number:** \_\_\_\_\_

**Year of manufacture:** \_\_\_\_\_.

**Details of place of purchase (to be filled by the place of purchase):**

**Place of purchase:** \_\_\_\_\_ **Date of purchase** \_\_\_ / \_\_\_ / \_\_\_\_.

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Email: [support@evmeter.com](mailto:support@evmeter.com)